Accessing your Pearson MyLabsPlus Account

MyLabsPlus Login

Enter your “Username” and “Password” in the appropriate text windows, and click the “Sign in” button to begin your study session.

FIRST TIME USERS – PLEASE NOTE:

User name: Your first name, middle initial, last name - all lowercase - omit spaces and special characters, including hyphens, periods, and apostrophes.

Sam T. Ho-Use = samthouse

Note: If your username is longer than 20 characters/letters, then only enter the first 20 characters. If you did not include a middle initial on your admissions application, use your first and last names only.

Password: The upper case word ‘NEW’ plus the six digits of your birthdate.

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Pearson MyLabsPlus URL: https://fvcc-mlpui.openclass.com/
Change your Password

Click the “My Profile” or “Settings” or a similar link when logged in to access the window to change your Pearson MyLabsPlus password.

**NOTE:** Various MyLabsPlus courses will have slightly different screens for changing your password.

**Please Note:** This will not change your passwords on the Campus Computer Account, the Student Portal or the Eagle Online (D2L Desire2Learn) online course management system, (please see the help documents for accessing those systems for information about changing passwords on those systems).
New Password

Enter your current password in the “old password” text window and your new password in the “new password” and also the “verify password” text windows. Click the “Update with new values” button to save your password.

Your new password should be at least 8 characters long, and should include a mix of numbers, lower case letters and upper case letters.

*Please Note:* This will not change your passwords on the Campus Computer Account, the Student Portal or the Eagle Online (D2L Desire2Learn) online course management system, (please see the help documents for accessing those systems for information about changing passwords on those systems).

*Also Note:* The email address used by your MyLabsPlus instructor to communicate with you, is the Eagle Mail address already set up for you. Activate your Eagle Mail account in the Student Portal.

Pearson MyLabsPlus URL: https://fvcc-mlpui.openclass.com/
MyLabsPlus Support

The Pearson MyLabsPlus portal is primarily used as a textbook augmentation system, and as such, first level support is provided by your instructor.

Click the MyLabsPlus option for Help & Support in the bottom of the MyLabsPlus logon screen for other 24/7 support.

Instructions for use in blended and enhanced courses will be given in class, and for online courses, will be posted on the appropriate pages of the Eagle Online (D2L) online course system.

Information about online courses and accessing the Eagle Online (D2L Desire2Learn) system is available on the Online Education web site:

https://www.fvcc.edu/what-we-offer/online-education/
Additional Support

A very useful support system, including access to the Pearson MyLabsPlus knowledge base, email communications and live chat, is available at the following URL:

http://247pearsoned.custhelp.com/

The MyLabsPlus Support Team is available 24 hours a day by phone: 888-883-1299

Other Learning Studio support is available at:
http://247support.custhelp.com/