

FVCC Library - Usability Testing, Fall 2018 (10 students)

Thank you for participating in usability testing. I'm going to ask to complete four tasks all starting from the FVCC Library homepage. As you complete each task, please think out loud at all times. In addition to explaining what you are doing, please express any emotions or opinions you have. Be honest, we are not testing you, we are testing the Library website. There are no right or wrong answers.

1. Please find a print (physical) copy of the book *Jane Eyre* by Charlotte Bronte in Primo OneSearch and identify where that lives in the FVCC Library.
 - a. Could this process be made easier in your opinion?

2. Find the book, *Fort Owen: an artifact analysis* from a Montana TRAILS library and request that book.
 - a. Could this process be made easier in your opinion?

3. Find the full text of a peer-reviewed article that discusses the diet/food sources of orca whales.
 - a. What database is this article in? How do you know?

 - b. What journal is it in? How do you know?

Student Status: ____ Traditional ____ Non-Traditional
Major: _____